NEED HELP?

Trex provides a variety of valuable resources to answer your questions or concerns. For additional assistance, check out:

» Trex.com
Here you will find a wealth of useful information on Trex’s extensive products including: installation, care and cleaning instructions and videos, technical help, and FAQs. You’ll also find inspiring photos of deck projects, steps to help you plan and start your project, and tips for selecting the right deck builder. At trex.com, you can request information, register your warranty, and reach out to customer service representatives who can answer even more questions.

» Call 1-800-BUY-TREX (1-800-289-8739) and speak to a Customer Loyalty Advocate who can answer your questions.

Refer to www.trex.com for up-to-date installation and technical documents that may not be found in this printed guide.

NOTE: Construction methods are always improving. Please refer to www.trex.com for the most up-to-date installation requirements.
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SAFETY

When working on any construction project, you should wear protective clothing and safety equipment. Wear safety glasses, gloves, a dust mask and long sleeves, particularly when cutting in confined spaces.

Trex decking and railing are heavier and more flexible than wood. **DO NOT** try to lift the same quantity of Trex boards as you would traditional lumber. Go to [www.trex.com](http://www.trex.com) for Safety Data Sheets (SDS).

TOOLS

**SAWS**

**Miter Saw:**
When using a miter saw we recommend using the Trex Blade™ or a carbide-tipped blade with 60 teeth or more. The Trex Blade comes in three different sizes and is ideal for cutting all Trex decking and railing products (not recommended for Trex Elevations®).

**Jigsaw:**
For detailed and/or small cuts (Example: cutting deck board to fit around a post), a jigsaw with a carbide-tipped blade can be used.

**SPECIFIC DECK BOARD ATTACHMENT TOOLS**

**Screw Guns:**
Some Trex recommended deck fasteners are compatible with screw guns. Refer to the recommended fasteners page for more information.

**TigerClaw® Pneumatic Gun:**
If choosing to use the Trex Hideaway Hidden Fastener Connector Clips (these are the metal clips) for Transcend or Enhance Decking or the TigerClaw TC-G Hidden Fasteners with Trex Select Decking, the TigerClaw pneumatic gun is a terrific option that allows for quicker install time.

**Trex Router Bit:**
Trex decking routs to give extremely crisp edges when using the Trex Router Bit with standard router, and can be use with all Trex Hideaway Hidden Fasteners.

**DRILLS**

Install Trex recommended fasteners with standard power drills, impact drivers (use care if using impact drivers), or right angle drills.

*Trex Blade™ is manufactured and sold by Freud Tools, Inc. under a Trademark License Agreement with Trex Company, Inc.

*Tiger Claw® is a registered trademark of Tiger Claw, Inc.
# Care and Cleaning Guide

All exterior building materials require cleaning. Generally, soap and water is all that is required to clean Transcend, Enhance, and Select products. For additional information, see below.

<table>
<thead>
<tr>
<th>PROBLEM</th>
<th>SOLUTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dirt and Debris</td>
<td>The affected area should be sprayed off with a hose to remove surface debris. Use warm soapy water and a soft bristle brush to remove dirt and debris from the embossing pattern.</td>
</tr>
<tr>
<td>Hard Water Staining</td>
<td>Hard water is water with a high amount of mineral deposits like lime, silica and calcium. When the water dries, deposits are left behind, leaving unsightly spots on surfaces. This is not a defect of Trex products but an issue with the water itself. Generally, these deposits can be cleaned with white vinegar on decking surfaces or with the use of Magic Eraser® on railing surfaces. Rinsing is required so care should be taken to not use hard water for this purpose. If hard water must be used, dry with a cloth or use a blower to dry surfaces. In some cases a deck brightener product may also be used to help clean hard water stains.</td>
</tr>
<tr>
<td>Chalk Lines</td>
<td>Most colored chalks are permanent and may discolor the surface. Use only Irwin Strait-Line® Dust-Off Marking Chalk (purple), available at Irwin.com.</td>
</tr>
<tr>
<td>Tannins Due to Debris</td>
<td>Remove all debris from the deck using a hose or broom. Once the deck surface is dry, apply a deck “brightener”** to the deck as directed by the manufacturer. Deck Brighteners contain oxalic acid, which will also remove tannins.</td>
</tr>
<tr>
<td>Ice and Snow</td>
<td>A plastic shovel may be used to remove snow from the deck. Use calcium chloride or rock salt to melt the snow and ice from the deck surface.</td>
</tr>
<tr>
<td>Oil, Grease, and Food</td>
<td>All food spills should be removed as soon as possible. The surface must be cleaned within seven days to maintain the stain warranty. To remove, spray off with a hose and use warm, soapy water and a soft bristle brush to remove spills from the embossing pattern.</td>
</tr>
<tr>
<td>Mold and Mildew</td>
<td>If debris such as pollen and dirt is allowed to remain on the deck surface, mold can feed on the biofilm. Using a hose and warm, soapy water with a soft bristle brush is recommended to remove the food source and mold.</td>
</tr>
<tr>
<td>Using a Pressure Washer (Concrete, Stucco, or Ground-in Construction Dirt)</td>
<td>A pressure washer with no greater than 3100 psi*** that has a fan attachment/adjustment and soap dispenser may be used to remove dirt, concrete dust, or other types of construction dirt. Spray deck with soap, then follow by gently scrubbing each deck board with a soft bristle brush. Spray/rinse each individual deck board using a fan tip no closer than 8-in (203 mm) from the decking surface. Rinse thoroughly. If dirty water from cleaning is left to dry, a film will remain on the decking surface.</td>
</tr>
<tr>
<td>Maintaining Transcend and Select Railing</td>
<td>Never use acetone or other solvents on Trex Transcend or Select railing to maintain the beauty of the surface. For color transfer issues (from attachment of baluster spacer), use Mr. Clean® Magic Eraser® Original**** or Plexus® Plastic Cleaner***** to help remove this. For small surface scratches, marks, or scuffs, use Dupli-Color Scratch Seal™ Clear Sealer Pen.******</td>
</tr>
</tbody>
</table>

**NOTE:** Construction methods are always improving. Please refer to [www.trex.com](http://www.trex.com) for the most up-to-date installation requirements.
## TREX TRANSCEND®, TREX ENHANCE®, AND TREX SELECT® CARE AND CLEANING GUIDE

<table>
<thead>
<tr>
<th>PROBLEM</th>
<th>SOLUTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Trex and Static Electricity</td>
<td>While this is not common, static electricity can occur on walking surfaces in dry climates or in areas where dry winds and dust-borne particles lay on the decking surfaces. Static electricity can build up on occupants walking across any composite decking surface, including Trex, then produce a small static shock if they touch a grounded metal surface such as railing, door, etc. This condition can be decreased greatly with the use of a product call ACL Staticide®. Two products tested were General Purpose Staticide® and Heavy Duty Staticide®. Both are effective in greatly reducing static electricity on Trex decking surfaces. Apply full strength using a mop on a dry decking surface, and allow to dry; no rinsing or diluting needed. Products are non-toxic, non-flammable, non-staining (will not change the color of decking surface), completely biodegradable and safe to use. Product is water based and may require a second application after rain or other weather conditions. Over a period of time, the effect of static will dissipate naturally on the decking surface. See link for more information on product: <a href="http://www.aclstaticide.com/antistatic_coatings.html">http://www.aclstaticide.com/antistatic_coatings.html</a></td>
</tr>
<tr>
<td>Job Site Storage</td>
<td>Store decking on a flat level surface and ALWAYS use proper supports (dunnage). DO NOT store directly on the ground. When stacking decking bundles, supports (dunnage) should start approximately 8-in (203 mm) from each end and be spaced approximately 2-ft (0.61m) on center. In addition, supports (dunnage) should line up vertically/perpendicular to the decking product. Adjust support blocks (dunnage) accordingly if bundles are loose. For Select decking, 1x12 and 1x8 products, the maximum stack height is 12 bundles. For all other decking products maximum stack height is 14 bundles (IMPORTANT TO NOTE THAT PROPER DUNNAGE SPACING MUST BE IN PLACE FOR THESE HEIGHTS). When stacking multiple bundles, ensure that dunnage lines up vertically down through each stack. ALWAYS cover decking products on site until ready to be installed.</td>
</tr>
</tbody>
</table>

*Strait-Line® is a registered trademark of Irwin Industrial Tool Company.  
**Use of products containing bleach or acid can lighten the surface of Trex. Use in an inconspicuous area to determine whether you like the effect. Neither product will affect the structural integrity of Trex.  
***Use of a pressure washer greater than 3100 psi could damage the boards and void the warranty.  
****Mr. Clean® and Magic Eraser® are registered trademarks of The Procter and Gamble Company.  
*****Plexus Plastic Cleaner is a registered trademark of BTI Chemical Company Inc.  
******Scratch Seal™ Clear Sealer Pen is a registered trademark of Dupli-Color Products Company.

### NOTES:
- Refer to [www.trex.com](http://www.trex.com) to view a general care and cleaning video for Transcend, Enhance, and Select decking.  
- Refer to [www.trex.com](http://www.trex.com) for a care and cleaning guide for Trex Early-Generation Composite and PVC Decking.
TREX® SIGNATURE™ RAILING CARE AND CLEANING GUIDE

Maintaining the appearance of your Trex® Signature™ railing is important. The occasional wash is recommended as over time your Trex® Signature™ railing may show signs of weathering as a result of exposure to the elements. The frequency of cleaning will depend on the environment and exposure to various types of elements.

For installations where the atmosphere is influenced by bodies of salt water or other contaminant conditions, cleaning is required every 6 to 9 months. Failure to adhere to the required cleaning guidelines will void the Trex Limited Warranty with respect to any condition resulting from such failure. For purposes of any warranty claim, you should retain documentation of the cleaning date, cleaning method used, brand and amount of chemical used, and invoice from cleaning company (or a receipt for chemicals used).

Regular cleaning may minimize the effects of weathering and remove dirt, grime and other build-up. The best method of maintaining the appearance of your Trex® Signature™ railing is to occasionally wash it using a solution of warm water and a non-abrasive, pH neutral detergent solution. The railing surface should be thoroughly rinsed after cleaning to remove all residues. Use a soft white cloth, sponge or a soft bristle brush.

DO NOT clean Trex® Signature™ railing with solvents such as thinners or solutions containing chlorinated hydrocarbons, esters or ketones.

The following cleaners are recommended for cleaning Trex® Signature™ railing:
» Formula 409® Cleaner Degreaser/Disinfectant*
» Spray Nine® Cleaner/Disinfectant**
» Simple Green® All Purpose Cleaner***
» Fantastik® All Purpose Cleaner****
» Windex® Cleaner*****

* Formula 409® Cleaner Degreaser/Disinfectant is a trademark of Clorox Company.
** Spray Nine® All Purpose Cleaner/Disinfectant is a trademark of Illinois Tool Works Inc.
*** Simple Green® All Purpose Cleaner is a trademark of Sunshine Makers Inc.
**** Fantastik® All Purpose Cleaner is a trademark of SC Johnson & Son Inc.
***** Windex® is a trademark of SC Johnson & Son Inc.